

The Neighbourhood Group (TNG) is a multi-service agency that includes Central Neighbourhood House, Neighbourhood Link Support Services and St. Stephen's Community House

JOB OPPORTUNITY

2026 Ongoing

POSITION TITLE: Relief Overdose Prevention Worker	
DEPARTMENT: Urban Health and Homelessness Services	STATUS: Relief, CUPE 7797
# HRS / WEEK: Varies	CONTRACT DATES: N/A
REPORT TO: Supervisor, KMOPS & Supervisor, Outreach Services	HOURLY RATE: \$29.95

GENERAL DESCRIPTION: The Relief Overdose Prevention Worker provides coverage for the Kensington Market Overdose Prevention Site (KMOPS) and the Mobile Overdose Prevention Program within The Neighbourhood Group's Urban Health & Homelessness Services team. This role supports people who use drugs, many experiencing homelessness or at high risk of overdose, by providing overdose prevention and response, provide information and connection to supplies, crisis intervention, and referrals to health, housing, and income supports. Relief staff may be scheduled at the fixed site or with the Mobile team in nearby parks and encampments, with a focus on creating safer spaces, building relationships, and supporting access to care. This position reports to the Supervisor KMOPS & Supervisor, Outreach Services and is part of **CUPE 7797**.

MAJOR DUTIES:

- Respond to overdoses using naloxone and oxygen therapy, while offering education on overdose prevention and safer drug use.
- Engage with community members on-site to provide information, referrals, and connections to housing, health care, and income supports.
- Build trusting relationships with people who use drugs, using trauma-informed and client-centered approaches.
- Support individuals in crisis, de-escalate conflicts, and maintain safety for all involved.
- Keep accurate records and statistics as required by program guidelines.
- Collaborate with team members, peer staff, and partner agencies like the Parkdale Queen West Community Health Centre to ensure coordinated access to services.
- Attend required training sessions, team debriefings, and supervision meetings.
- Follow all organizational health, safety, and confidentiality protocols, including COVID-19 precautions.
- Spend time outdoors with the Mobile team engaging with people living in encampments or public spaces to provide harm reduction services and connect them to supports.
- Help maintain smooth day-to-day operations of both KMOPS and the Mobile Program, supporting safety measures and problem-solving as needed.
- Participate in the organization's Restorative Justice model for conflict resolution when appropriate.
- Perform other duties as assigned to meet community needs and program objectives.

REQUIREMENTS & QUALIFICATIONS:

- Lived or living experience with drug use is required, with a strong commitment to harm reduction principles and non-judgmental, client-centered care.
- Professional experience with overdose prevention and response, including naloxone and oxygen use, is preferred.
- Experience supporting people facing homelessness or marginalization, with knowledge of related social and health issues
- Ability to remain calm during crises, de-escalate conflicts, and maintain healthy boundaries.
- Strong communication skills with experience providing information, education, and referrals.
- Comfort working indoors and outdoors in all weather, able to stand or walk for long periods and lift up to 45 lbs.
- Familiarity with local health, housing, and social service resources is an asset.
- Willingness to complete training such as First Aid, CPR, and Non-Violent Crisis Intervention if not already certified.
- Commitment to anti-oppression, trauma-informed care, and culturally safe practices that respect diversity in all forms

To apply, submit your resume with "Relief Overdose Prevention Worker" in the subject line of your email to:
careers@tngcs.org

TNG is committed to reflecting the communities we serve and to nurturing a respectful and inclusive work environment for all. We encourage qualified applicants of all ages, races, colours, ethnic origins, religions, abilities, gender identities, gender expression and sexual orientations to apply. Candidates invited for an interview are encouraged to inform Human Resources in confidence of their accommodation requirement. This posting is for an existing vacancy.