

## **PEER POSITION JOB POSTING**

### **PEACH - Peer Support Worker**

**Part-time position, 20 hours per week. Non-union.**

**6-month Contracts, with possibility of extension.**

**Hourly Rate of Pay: \$22**

**SUMMARY:** The Neighbourhood Group (TNG) works collaboratively with Kensington Health to provide support with adults with disabilities, mental health and substance use, and seniors in the community. This work is done in partnership with Inner City Health Associates (ICHA) through their Palliative Education and Care for the Homeless (PEACH) Program. PEACH's approach to care focuses on pain/symptom management, psychosocial support and addressing the social determinants of health for every client that is cared for.

The Peer Support Worker in PEACH works at hospice with a team of medical professionals and social workers to assist in building rapport, increasing trust, providing accompaniment, helping palliative clients to navigate services and foster community connections. This position is supervised by the Manager of Community Peer Programs.

#### **MAJOR DUTIES:**

- Build rapport; demonstrate authentic listening and communication of one's own direct experiences for the benefit of the clients, relating to issues of homelessness, substance use, physical and mental health challenges; assist to build support networks/relationships, and manage struggles in meeting basic needs.
- Actively listen to patients as they express their emotions regarding their experiences.
- Help patients to navigate resources, harm reduction practices, and safer use strategies where applicable.
- De-escalate situations by listening and validating patients' concerns and helping to make them comfortable.
- Distribute socio-recreational items (i.e. water, snacks, hygiene items, games, writing material, etc.).
- Accompany clients on breaks outside of the facility, including to appointments, shopping, cigarette breaks, etc.
- Support patients to identify priorities while working collaboratively to find solutions, set goals and objectives.
- Promote and facilitate education and awareness of peer support and person-directed care.
- Work collaboratively with Kensington Health Team members.
- Attend regular Team meetings and Rounds conducted by Kensington Health.
- Engage and build respectful and professional relationships with all team members and community partners.
- Empower clients to advocate for themselves and support advocacy efforts with clinical services.
- Attend training sessions as required
- Ensure service user confidentiality is maintained
- Follow COVID-19 and other IPAC and safety protocols
- Other duties as assigned

#### **REQUIREMENTS & QUALIFICATIONS:**

- Lived/living experience of homelessness and/or substance use challenges.
- Minimum 1-year experience working with individuals living with substance use issues in a community-based program.
- Demonstrated knowledge of and support for harm reduction practices and client-centred approaches.
- Capacity to work in a hospice with people who have palliative issues
- Ability to maintain strong professional and ethical boundaries
- Willingness to utilize knowledge of lived experience to connect with clients
- Responsible, reliable and punctual
- Ability to work collaboratively within a team environment
- Willingness to accept feedback and incorporate it into their work
- Strong interpersonal and communication skills (oral and written); open, non-judgmental and willing to learn
- Demonstrates respect towards diverse communities and individuals
- Must possess comfort and sensitivity working with individuals with severe mental health/substance use issues
- Proficiency in one or more languages other than English an asset
- First Aid and/or CPR , Crisis Intervention/De-escalation, Mental health First Aid certification are assets
- Flexibility, resourcefulness, creativity, commitment & empathy will further support your success in this position.

**To apply, email your cover letter and resume with "PEACH Peer Support Worker"  
in the subject line to [peer.applications@tngcs.org](mailto:peer.applications@tngcs.org)**