

**St. Stephen's
Community House**



sschto.ca

Connected Communities

2018-19 ANNUAL REPORT

02 | SSCH IN PICTURES



From the St. Stephen's community to yours

Demonstrating
our Pride!



SSCH IN PICTURES | 03



Selling some
delicious food at our
Seniors' Bazaar



A show of hands at
our Newcomer picnic
on Toronto Island

04 | PROGRAMS & OUTCOMES

In 2018–19, St. Stephen's Community House assisted **26,137** people who made **354,702** visits to our twelve program locations across Toronto.

Youth Services

Drop-in, academic and employment support, mental health, arts, recreational and justice programs for **1,750** youth

Urban Health & Homelessness Services

Services for **5,539** people who are homeless or marginally housed, and those with mental health and substance use issues

Senior Services

Friendly, stimulating activities for **1,309** seniors in Mandarin, Cantonese, Portuguese and English

Newcomer Services

English classes and settlement support for **3,160** newcomers to Canada, and services for pregnant women

Employment & Training Centre

Programs, workshops and training helped **8,816** youth, newcomers and job hunters find employment



Conflict Resolution & Training

Community and workplace mediation, conflict management, public workshops, consulting and training served **2,792** people

Childcare

Five provincially-licensed child care centres provided safe and educational child care for **678** children, ages newborn to 12 years

Community Development and Social Action

1,142 participants and staff were engaged to tackle the root causes of poverty through social change

In times of change, St. Stephen's Community House is ready to be a place of safety, support and opportunity for the community. We are so grateful for the incredible passion and dedication of our peer leaders, volunteers, Board Members, staff and donors who make it all happen. Thank you all for being change-makers for a strong and just community.

Although we have new stories to tell this year, we also continue to build on our previous successes.

Full statement: sschto.ca/LeadershipMessage

OUR MISSION

St. Stephen's works with people and communities in the City of Toronto to identify, prevent and eliminate social and economic inequality by creating and providing a range of effective and innovative programs and services.

Standing strong in times of change



Bill Sinclair (Executive Director), Yuko Sorano (Board Vice-President), Cathy Hennessey (Board President), Lidia Monaco (Associate Executive Director)

A place to call home

Rui Freire

found refuge
at L.L. Odette
Place supportive
housing

*"I lost myself in a spiral
of drugs, alcohol, and
bad people. Being at
L.L. Odette Place was
a reprieve."*

Read more at:
sschto.ca/RuiF

>IMPACT<

180 men
& women

live stable,
healthier lives
in supportive
housing, helped
by housing
workers and
voluntary
financial
trusteeship



>IMPACT<

678 children

thrive with early childhood education and play-based learning in our provincially-licensed child care centres

"It was difficult to find childcare when my daughter Carly turned one. Luckily we found child care at St. Stephen's. When our kids are in their care, we don't worry while we're at work."

Read more at:
sscto.ca/Farrahl

Devoted to early learning

Our child care centres give **Farrah Lee's** children a loving head start



Employment support equals success

>IMPACT<

89%

of people in the Enhanced Services program found work and/or furthered their training and education



Ron Chappell worked with our Enhanced Services Employment program to get the accommodations he needed to make his new job a success

"I felt helpless to support my wife and son. But today, things are much better. Seeing my son's face at Christmas when he opened his gifts makes it all worth it."

Read more at:
sschto.ca/RonC

Newcomer **Celine Tee** got the perinatal help she needed

"I didn't have money or support for my baby when I came to Canada and I was so worried. St. Stephen's taught me about nutrition and breastfeeding, and helped me get financial resources, clothes and other things I needed for my baby."

Read more at:
sschto.ca/CelineT



New mothers at a perinatal drop-in

>IMPACT<

652
women

women in our
Newcomer
Services
program
experience safe
pregnancy and
childbirth after
connecting to
the healthcare
system

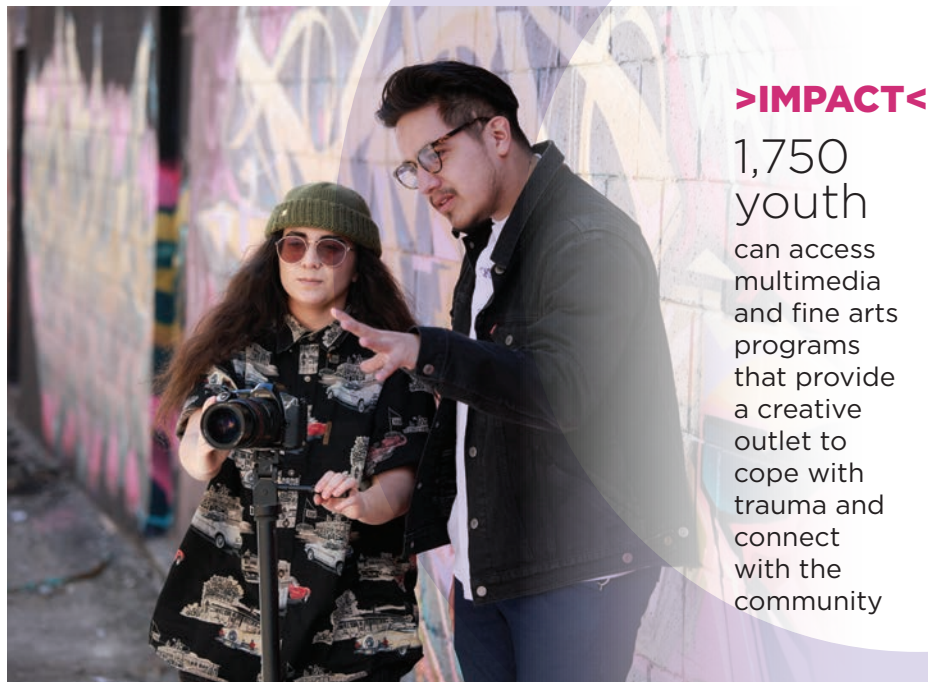
Healthy mothers, healthy babies

Inspired by Kensington

Youth filmmakers,
Naomi Hernandez and
Paul Daniel Torres,
found inspiration
in the creation of
the Kensington 150
documentary

"As a Colombian immigrant, it was beautiful to see the diversity that flowed through these streets. I had the opportunity to learn where the people of the Market began and how far we've come." (Naomi)

Read more at:
sschto.ca/NaomiPaul



>IMPACT<

1,750
youth
can access
multimedia
and fine arts
programs
that provide
a creative
outlet to
cope with
trauma and
connect
with the
community



>IMPACT<

1,309 frail and
active seniors

enjoy friendship and
stimulating activities
at our Senior Centre

Living well with Alzheimer's

Lu Lu Pan stays mentally and
physically fit in our Seniors'
Adult Day Program

*"I'm sad because I'm so forgetful but I still
want to do everything I can. There's a sense
of belonging and happiness at the Senior
Activities Centre ... I like everything here."*

Read more at: sschto.ca/LuLuP

12 | YOUTH JUSTICE

Suhail Abbas learned how his behaviour had negative consequences for others

"Working with the GameChangers program really changed how I see the world, and more importantly, conflict itself. I realized how community can be affected from just one person."

Read more at:
sschto.ca/SuhailA

>IMPACT<

659

young people in our youth justice program improved their critical thinking, social perceptiveness, active listening and empathy while resolving conflict peacefully



IT'S IN US!

SHIFT YOUTH CONFLICT

RESTORATIVE JUSTICE

PEER LED CONFLICT MEDIATION

Win-win partnerships



>IMPACT<

32 grassroots groups gain financial and organizational expertise to better serve local communities

Grassroots groups benefit from our mentorship, administrative and financial **expertise**

Organizational trusteeships are win-win for the organizations and for St. Stephen's. Small community groups can fulfill their mandates, while we further our mission to improve the health and well-being of vulnerable people in high needs neighbourhoods.

Read more at:
sschto.ca/TrusteeServices

Donors: thanks for a great year!

All our visionary donors, partners and funders recognize that possibility and opportunity go hand in hand. You made 2018–2019 a great year at St. Stephen's Community House. We are proud to be a United Way Greater Toronto Anchor Agency!

STEWARDS (\$50,000–\$199,999)

Sprott Foundation

PATRONS (\$10,000–49,999)

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 and Community Partners at
www.sshcto.ca/OurSupporters**

Thanks to our donors
 who contributed between
 \$1 and \$99.

Thank you to all our staff and
 supporters who donate to
 United Way Greater Toronto.
 We are also grateful to the
 many businesses and non-
 profits we work with annually
 through job and community
 service placements and joint
 initiatives.

We apologize for any errors or
 omissions in our Donor Roster
 and respect the wishes of
 donors requesting anonymity.
 Please direct any inquiries to
 416-925-2103 x1256.

18 | BOARD & VOLUNTEERS



Back row (L-R): Yogen Appalraju, Amana Manori, Sonia Yung, Lidia Monaco (Associate Executive Director), Alphonse Barikage, Rebecca Stulberg, Sarah Doyle, Howard Green **Front row:** Sarah Hurrle, Zahra Ebrahim, Yuko Sorano, Bill Sinclair (Executive Director), Cathy Hennessey (President), Peter Singh Khela, Katherine Chau **Missing:** Gina Lee, Frank Pagliarello

2019 Departing Board Members: Thank you for your service — Zahra Ebrahim, Howard Green and Yuko Sorano

Volunteers

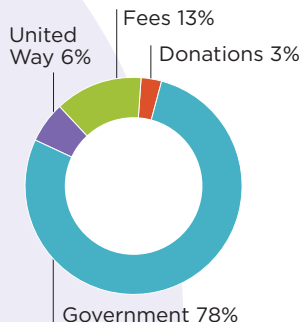
Thanks to our volunteers!

Over 600 members of the community, including service users, students, parents and grandparents, volunteered their time to support their neighbours. You gave almost 27,000 hours of your time! We could not do it without you. On behalf of our staff and the people we serve, thank you for your generosity!

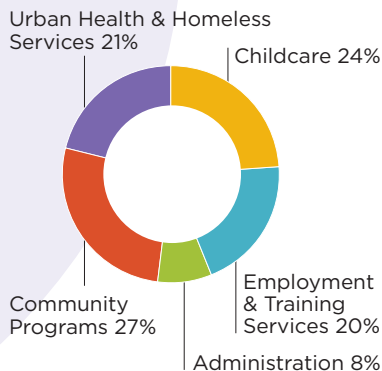
For the year ended March 31, 2019

FINANCIAL REPORT | 19

HOW WE RAISE OUR FUNDS



HOW WE USE OUR FUNDS



REVENUE

	2019	2018
Fees	City of Toronto 2,492,463	2,472,093
	Childcare Parent Fees 2,004,791	1,765,906
Grants & Donations	Province of Ontario 6,996,170	6,366,320
	Federal Government 2,641,769	2,308,673
	City of Toronto 2,731,202	2,056,682
	United Way of Greater Toronto 990,689	989,574
	Donations and Other Grants 622,110	631,920
Social Enterprises	425,542	398,840
Interest and Sundry Income	106,639	80,285
	\$ 19,011,375	\$ 17,070,294

EXPENDITURES

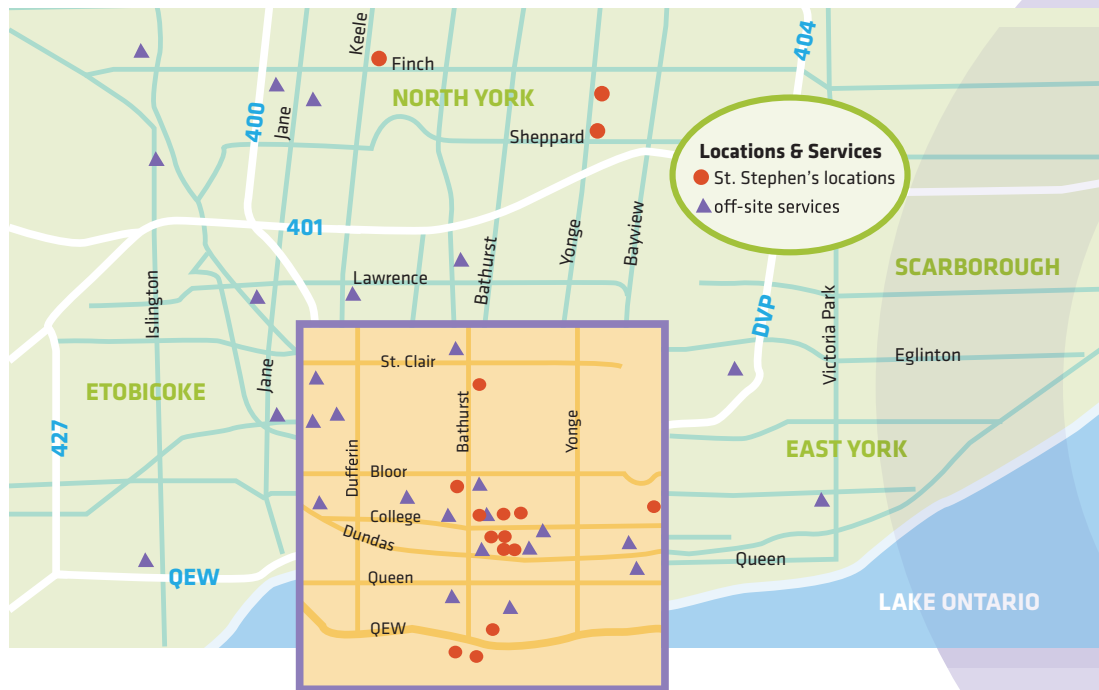
Salaries and Employee Benefits	12,983,596	11,969,264
Building Occupancy	1,410,475	1,356,497
Purchased Services	985,119	884,968
Trainee Remuneration	1,084,838	998,994
Program Supplies and Expenses	1,007,349	540,860
Office and General	386,886	358,086
Food Services	353,061	333,481
Amortization — Building	259,838	254,461
Promotion	77,144	72,065
Employee Recruitment and Training	71,145	78,755
Transportation and Travel	52,268	39,538
Audit and Legal	46,307	52,741
Membership	21,521	18,098
	\$ 18,739,548	\$ 16,957,808

Excess of Revenue over Expenditures

\$ 271,827	\$ 112,486
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This is an unaudited Statement. Full Statements are available on request.

OUR LOCATIONS



ANNUAL REPORT CREDITS

Writing and Editing

Edward Akler, Francine Freeman, Bill Sinclair

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Vincenzo Pietropaolo, Anna Prior

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writedesign.ca

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C&D Group

For the e-version of our Annual Report 2018-2019 go to:

sschto.ca/about-us/annual-reports

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Connected Communities

2018-19 ANNUAL REPORT

