OPPORTUNITY FOR ALL

2025-2026 Impact Report















TNG
Community Services

OUR MISSION

The Neighbourhood Group Community Services works with people at every stage of their lives, providing access to innovative and effective programs, and collaboratively building and advocating for an equitable, just, and vibrant community.



OPPORTUNITY FOR ALL

Opportunity. Look at the dictionary definition and you will see something along the lines of "having the chance to improve". This is very true. But at The Neighbourhood Group Community Services, we see it as so much more.

Everything we do – our strategic planning, implementation of services, and advocacy - centres around that core principle – giving opportunities for people to improve their lives, how and when they need.

It is about new initiatives for keeping people housed, like our partnership with the Parkdale Neighbourhood Land Trust to preserve affordable housing, and our new TC Best program that helps people in shelters maintain their residence.

It is about supporting youth by expanding our Game Changers mediation and Youth Awoken programs in Scarborough, partnering with the United Way Greater Toronto on our 10,000 Youth Summer Jobs campaign, and launching our new book written by youth for youth, *Let Me Be Honest*.

It is about helping newcomers adjust safely and securely to life in Canada, despite funding cuts from Immigration, Refugees and Citizenship Canada, and launching our Refugees and Immigrants Welcome Here campaign.



Shannon Stanojevic
Board Chair



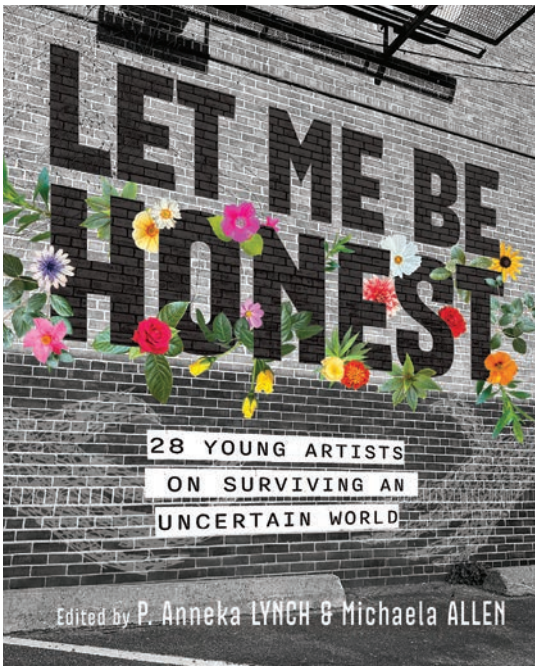
Bill Sinclair
President and Chief Executive Officer

It is about helping people in need – children, teens, seniors, people who are homeless or unemployed, and those on the margins – anyone who is struggling with the weight of the issues they face. It is for them that we provide opportunities to meet those needs.

This Report shines a light on some of those issues, and the opportunities we provided within the past year.

On behalf of the Board of Directors, we want to express our sincere appreciation for our incredible and dedicated staff, volunteers and peer leaders, our generous donors and funders, and all our neighbours. Together, we provide opportunity for all.

A Year in Pictures



Written by youth for youth, our latest book, *Let Me Be Honest*, demonstrates the struggles of teenagers growing up in Toronto's urban centre.



The Dress to Impress event provided free formal wear, accessories and essentials to help youth attend their proms in style!



Our annual Ice-Cream Social honours the memory of Corner Drop-in members who passed away in the last year.



Thanks to generous donations from individuals and organizations like Intact Insurance, we continue to improve the lives of the most vulnerable people in the city.



Our Seniors' Bazaar raised over $7,000 for our Golden Moments Adult Day Program!



Mayor Olivia Chow visited our Game Changers youth mediation program at Westview Centennial Secondary School



We are proud to recognize Karis Disability Services as our 2026 Employer Award winner! For over 25 years, our partnership has helped create meaningful employment opportunities for job seekers.



Results from our 10,000 Youth Summer Jobs Campaign survey were released in a report and presented at Toronto City Hall.



Naomi N. was one of the many staff and participants who spoke to the Toronto Budget Subcommittee about issues affecting our community.



Our team connected with the city's newest residents during the Toronto Newcomer Day celebration, providing beneficial information about our services.

Services and Programs

In 2025-2026, The Neighbourhood Group Community Services' in-person and online programs helped improve the lives of **76,258** vulnerable people in priority Toronto neighbourhoods.

Childcare

11 provincially-licensed childcare centres provided safe and enriching childcare for **1,376** children, ages newborn to 12 years. Locations include:

- Bellevue Ave.
- Canoe Landing Centre
- Downsview Public School
- Harbourfront Centre
- King Edward Public School
- Lord Lansdowne Public School
- Ontario St.
- Our Lady of Lourdes Catholic School
- Waterfront Public School
- Winchester Public School
- Yonge & Sheppard Centre

Children & Youth Services

Drop-in, academic and employment support, mental health, arts, recreational, mentorship, advocacy and justice programs helped **6,396** children and youth transition through the teen years. Programs include:

- After School Programs
- Extra Judicial Sanctions/ Measures
- Game Changers Restorative Justice
- Higher State of Mind
- Integrated Model of Care
- Legacy
- North York Youth Drop-in
- Steps2Success
- Youth Awoken
- Youth Outreach Workers
- Youth Recreation & Leadership

Community Development

Working alongside community members to address issues and build better neighbourhoods helped **3,509** people through advocacy,education, mediation and support. Programs include:

- Community Dinners
- Community Mediation
- Financial Advocacy and Literacy
- Social Action
- Teesdale Food Bank

Employment Services

One-to-one counselling, programs, workshop videos, training, and job development helped **3,903** job seekers prepare for and find employment. Programs include:

- Better Jobs Ontario
- Employer Services
- Online Job Board
- Youth Works Opportunities

Housing & Housing Development

Supportive housing, eviction prevention, case management and wrap-around services helped **525** people maintain their independence.

- Art Manuel House
- Cecelia Murphy Building
- Community Link House
- Dovercourt Place
- Elm Grove
- Jean Dudley House
- L.L. Odette Place
- Macey Place
- Norm Houghton Complex
- O'Connor House

Independent Living & Seniors

Personal Support Workers, nutritious food, transportation, case management, recreational services and day-to-day assistance helped **6,772** seniors and adults living with physical and/or mental challenges remain independent, connected and living with dignity. Programs include:

- Adult Day Services
- Cantonese, Korean and Mandarin Programs
- Case Management
- In-Home Services and Personal Support Workers
- Meals on Wheels
- Respite Care
- Seniors Active Living Centres
- Stroke Survivors
- Transitional Care
- Transportation and Toronto RIDE

Legal Services

Kensington-Bellwoods Community Legal Services helped **1,706** people living on low incomes resolve issues with tenant rights, immigration and refugee status, income security (CPP, OAS, ODSP & OW) and domestic violence. The Clinic also provided public legal education workshops, shared information at community events, advocated for more equitable laws and policies from all levels of government and participated in community development initiatives in partnership with other agencies and non-profit organizations.

Newcomer Services

English classes, workshops and settlement support helped **6,525** newcomers successfully adapt to life in Canada. Programs include:

- Beginners Computer Skills Program
- English Conversation Circles
- Healthy Lifestyle Workshops
- LINC & ESL English Classes
- Perinatal Settlement Support Services
- Rainbow Connect
- Women's Programs

Trustee Hub

Mentoring, financial and administrative assistance helped **107** community groups fulfill their mandates to improve social and economic justice. Some include:

- Black Leaders Foundation
- East Scarborough Youth Voices
- Food for Thought
- French Homework Club
- Happy Mom Happy Children
- Mental Health Matters
- Tamil Wellness Club

Urban Health & Homelessness Services

Holistic case management, harm reduction and poverty reduction services improved the mental and physical health of **45,439** people who are living below the poverty line, including people who are homeless or marginally-housed, and those who have mental health and substance use issues. Programs include:

- Client Accompaniment
- Clinical Care and Case Management Services
- Community Connect
- Corner Drop-in
- Crystal Meth Project
- Enhanced Follow-Up Supports
- Eviction Prevention
- Harm Reduction Services
- HIV & AIDS Prevention
- Integrated Prevention and Harm Reduction
- Kensington Market Overdose Prevention Site
- Mobile Shelter Support Program
- Partners for Access and Identification
- Peers at Edward Village
- Peers in Emergency Departments
- Peer Outreach
- Peer Training and Development
- Primary and Psychiatric Care
- Safe Seniors Supported Housing
- SafeSpot
- Stabilization and Connection Centre
- The Next Chapter
- Toronto Community Action Team
- Toronto Complex Behaviour Support Team
- UHN Stabilization Centre
- Voluntary Trustee Program

Youth Awoken

Awakening the future

Mickayla found her passion and direction through Youth Awoken

"I grew up in a rough neighbourhood. I had no plans after high school, just figuring that I'd work. But Youth Awoken changed all that."

Located in the Taylor-Massey neighbourhood, a historically underserved, high-needs community, Youth Awoken helps young people with anything they need, whether it's homework, volunteer hours, access to a nurse or counsellor, or just a safe space to have fun after school.

"Getting involved with the program gave me things to do after school, which was really nice. It was a space where we could come together, eat some snacks, enjoy company and build community. For myself, it changed my life. It gave me the opportunity to engage with other people in different ways than I ever thought was possible. Just having the support there really made me feel confident that I could take on university. Staff helped me with applications and reference letters, which was really helpful. None of my family members had ever gone to university before and the experience was new to all of us.

"Today I'm studying criminology so I can do restorative justice work with black and indigenous youth. I'm very grateful for the opportunity to go to university. I got a taste of that work when I shadowed the team at Game Changers, a TNGCS restorative justice program for youth in schools. The work they do with high-risk youth really shaped what I want to do.

"I also wanted to give back and am currently the president of the university's student association. We represent all the undergraduate students there. In that role, I've been able to advocate for students, even lobbying our Members of Parliament.

"All of that came from the confidence and connection to community I and other youth got from Youth Awoken."

6,396

young people improved their well-being through academic and employment support, as well as mental health, arts, recreational, mentorship, advocacy and justice programs





Trustee Hub

Helping grassroots organizations grow

Small non-profit groups gain mentorship, as well as administrative and financial expertise, through the Trustee Hub

Created to address the growing need for support of innovative community initiatives, the Trustee Hub helps unincorporated grass-roots groups access the financial, fundraising and administrative resources of The Neighbourhood Group Community Services (TNGCS). Our experience and expertise improve groups' capacity to tackle the unique issues they face and further their missions. Many of these trusteed organizations support underserved populations in our communities, including youth, BIPOC and women. By acting as a trustee, TNGCS fulfills its own mission to improve the lives of the people in our communities, and the communities themselves.

Trustee Spotlight

Driven by the Regent Park Neighbourhood Association and community partners, the Empowered Tenants Project established ground-breaking research that demonstrates a steep increase in Toronto Community Housing Corporation evictions in the past two years. With this data in one hand and the passion for social justice in the other, the Project is acutely focused on educating tenants on their rights to prevent unjust evictions.

Stronger Together!
REGENT PARK NEIGHBOURHOOD ASSOCIATION

107
grassroots groups gained financial and organizational expertise to better serve local communities in 2025 - 2026

Winchester Child Care Centre

In good hands

Alison found the perfect care for her son at our newly-renovated Winchester Child Care Centre

Imagine you're a parent with two children, braving the morning rush-hour to drop them off at childcare, scrambling to get to work on time, then scurrying back to pick them up in time before the centre closes. In truth, it doesn't take much to imagine. Just ask Alison, who lives it every day.

"The drop-off at two different childcares added at least an hour to my morning commute. And one closed early so I'd rush from work to get there in time. My older child was already at the Winchester Junior and Senior Public School so when the chance came to sign up my younger son Lyle, I took it.

"For Lyle, the Centre has been so helpful. Staff are so encouraging, patient and understanding, especially considering he is potty training. And they model positive social skills to help him navigate relationships with his peers. He gets space to figure things out on his own, or they gently step in as needed. Lyle is happy to arrive at school and sometimes he's having so much fun at the end of the day, he doesn't want to leave.



"For me, having the additional time during the day is so valuable. And I have a high level of trust knowing that Lyle is in good hands now at Winchester, and when he starts kindergarten at the school next year."

1,376

children thrived with early childhood education and play-based learning at our 11 provincially-licensed child care centres

Newcomer Centre

Living with purpose

Isabel's journey in her new country started with the Newcomer Centre

"I am an internationally-trained physician with more than 20 years of experience in pediatrics and community health. Leaving Venezuela was one of the most difficult decisions of my life. I had built my career, my social projects, and my identity there. But as the political and economic crisis deepened, daily life became increasingly unsafe and uncertain. I knew I had to choose hope over fear — for myself and for my family.

"When I arrived in Canada, everything felt new — the language, the culture, and the system. Starting over required humility, courage, and patience, knowing I needed to rebuild step by step. I found out about TNGCS' Newcomer Centre from family who have lived in Canada for many years. The Centre became the bridge between my past and my future.

"TNGCS' LINC classes helped me improve my grammar, vocabulary, and communication skills. I learned how to introduce myself confidently and ask for help in a polite and friendly way. These skills gave me the confidence to step fully into society. When I later applied for a position at SickKids Hospital, my teacher provided a reference that helped me achieve that goal. I completed mandatory staff training and quizzes in English — something that once felt impossible.

"More than English, TNGCS helped me begin to understand Canada. I learned about its history, culture, values, and multicultural identity. I met classmates from many countries, each person with their own story. Through potlucks, conversations, and shared activities, I discovered how diversity is one of Canada's greatest strengths.

"I also learned how to live in Canada — how to open bank accounts, file income taxes, use public transportation, and manage daily responsibilities such as grocery shopping and attending medical appointments. We discussed weather, sports like hockey, entertainment, and even sang Christmas songs and Beatles classics together. These experiences made me feel included and connected. I also received valuable information about mental health resources and community programs in Toronto, and learned the importance of volunteering by helping elderly people, an experience that led to my first employment in Canada.

"Today, I work two part-time jobs. I have chequing and savings accounts, my first credit card, and have successfully filed my taxes. These may seem like small achievements, but for someone starting again in a new country, they represent independence and dignity. In my free time, I am studying to become an International Board-Certified Lactation Consultant (IBCLC). This connects my professional background as a pediatrician with my future in Canada. As soon as I am able, I will apply for Canadian citizenship. This will be another important step in building my life in a country that has given me safety and opportunity.

"One of my greatest dreams is to bring my younger daughter to Canada so she can build her own future here. I imagine her studying English, becoming certified in her chosen field, and exploring this beautiful country with us. I dream of planning family vacations across Canada — celebrating not only a new country, but a new beginning.

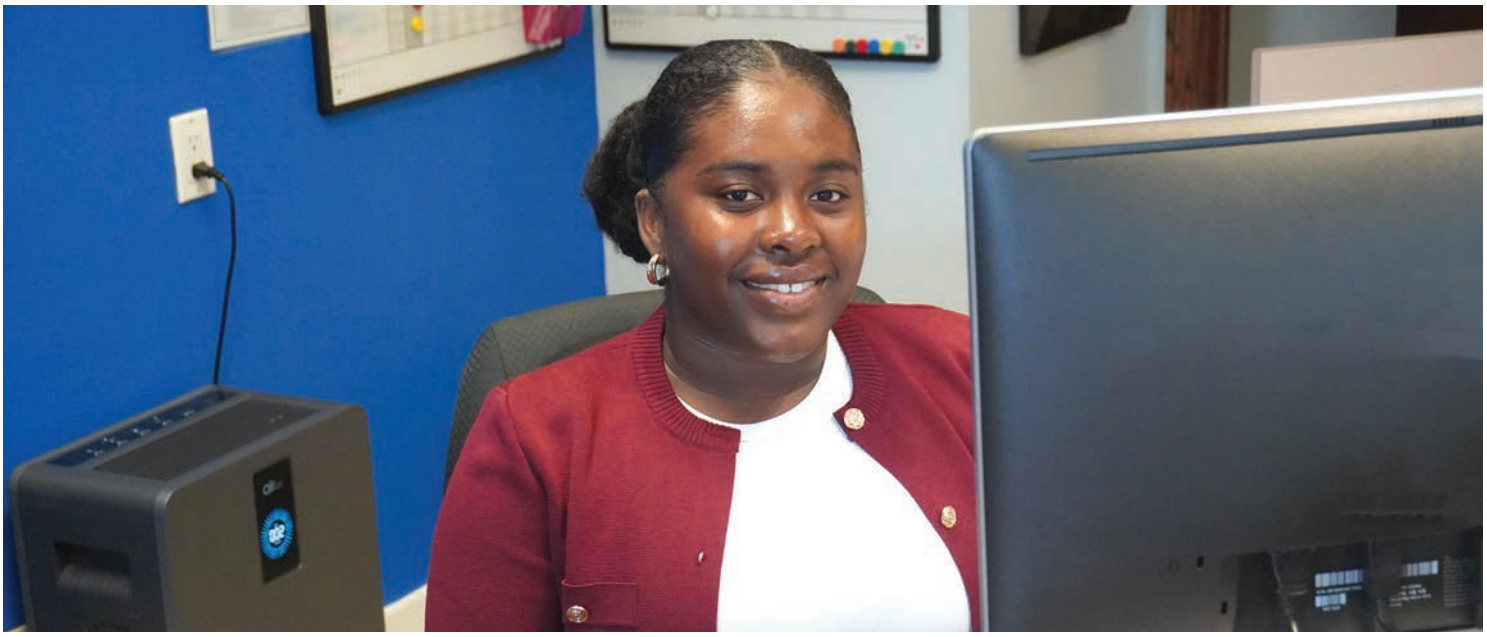
"I came to Canada with hope. Today, I live with purpose. And tomorrow, I will continue building a life of service, gratitude,and contribution — one step at a time."



Immigrants and refugees from

110 countries

settled successfully with help from our Newcomer Services



YouthWorks Opportunities

From uncertainty to opportunity

Natalia gained the practical skills and confidence she needed to find employment through YouthWorks Opportunities

"I was feeling burned out, uncertain about my next steps and intimidated by today's competitive job market. A friend who found a job through YouthWorks Opportunities recommended the program to me, and I'm glad she did.

"Being part of the program helped me develop professional skills relevant to today's work-force. Through the program, I gained a deeper understanding of workplace professionalism, reliability, and effective communication. Interview workshops boosted my confidence, helping me present myself more confidently and professionally to employers. I also learned the importance of having a strong resume and cover letter, as well as how to properly format and tailor them for different roles. Beyond the practical skills, the program connected me with a supportive network of people who genuinely want to see youth succeed and thrive.

"For me, YouthWorks Opportunities became the bridge between not knowing where to start and feeling confident in my ability to pursue new opportunities. Thanks to the experience, knowledge, and encouragement I gained, I was able to secure an administrative work placement, giving me a strong foundation to find steady employment and achieve my long-term goals.

"Today, I show up in my professional life with greater confidence and a clearer sense of direction. What once felt uncertain now feels achievable, and I am moving forward with confidence to build the future I desire for myself."

78%

of all YouthWorks Opportunities graduates continued working at the same organizations that provided their work placements

Kensington-Bellwoods Community Legal Services

Law and compassion

Sarah and Vince resolved their renoviction with the help of Kensington-Bellwoods Community Legal Services

"We were living in our apartment for 16 years and were shocked when our landlord gave us an eviction notice, basically saying he wanted to move into our apartment. That was just a charade for renoviction. We couldn't even consider the idea of moving out because of the quick move-out date he gave us. Then his legal counsel said we couldn't talk to our landlord directly, even to fix a leak. The overwhelming stress of trying to deal with this while working and raising our two sons was enormous."

Everything changed when Vince attended a community meeting about evictions.

"I listened to a representative from The Neighbourhood Group talk about tenant rights and called their free legal clinic, Kensington-Bellwoods Community Legal Services (KBCLS), the next day."

KBCLS helps low-income people in the Kensington-Bellwoods community who are struggling with tenant rights, immigration and refugee status, income security, and domestic violence.

"We were impressed with how empathetic everyone at KBCLS was. Their consistent, professional communication really eased our



minds. Even when we attended the Landlord and Tenant Board Tribunal, we felt like we were in good hands. The Tribunal was quick and we came to an agreement where we would move out but with a much longer time to allow us to find a new apartment, which we love. KBCLS was amazing. They didn't pressure us to do anything other than what we wanted to do. Staff have a lot of passion for their work. For them, it's not just a job, it's their calling."

1,706

low-income people in the Kensington-Bellwoods community gained free legal advice and assistance

Active Seniors' Program

Flying to the Moon

Wendy's passion for painting encouraged her to volunteer at our Active Seniors' Program

Loneliness. Cognitive impairment. Physical weakness. These are just a few of the issues plaguing isolated seniors. Through our Active Seniors' Program (ASP), we provide daytime programs that support older adults in maintaining their independence while living at home. Wendy first experienced our ASP when she brought her mother-in-law to the program.

"I saw how everyone was warmly welcomed when they arrived and appreciated the lively and supportive atmosphere. It didn't take long for me to see why the program meant so much to the people coming there.

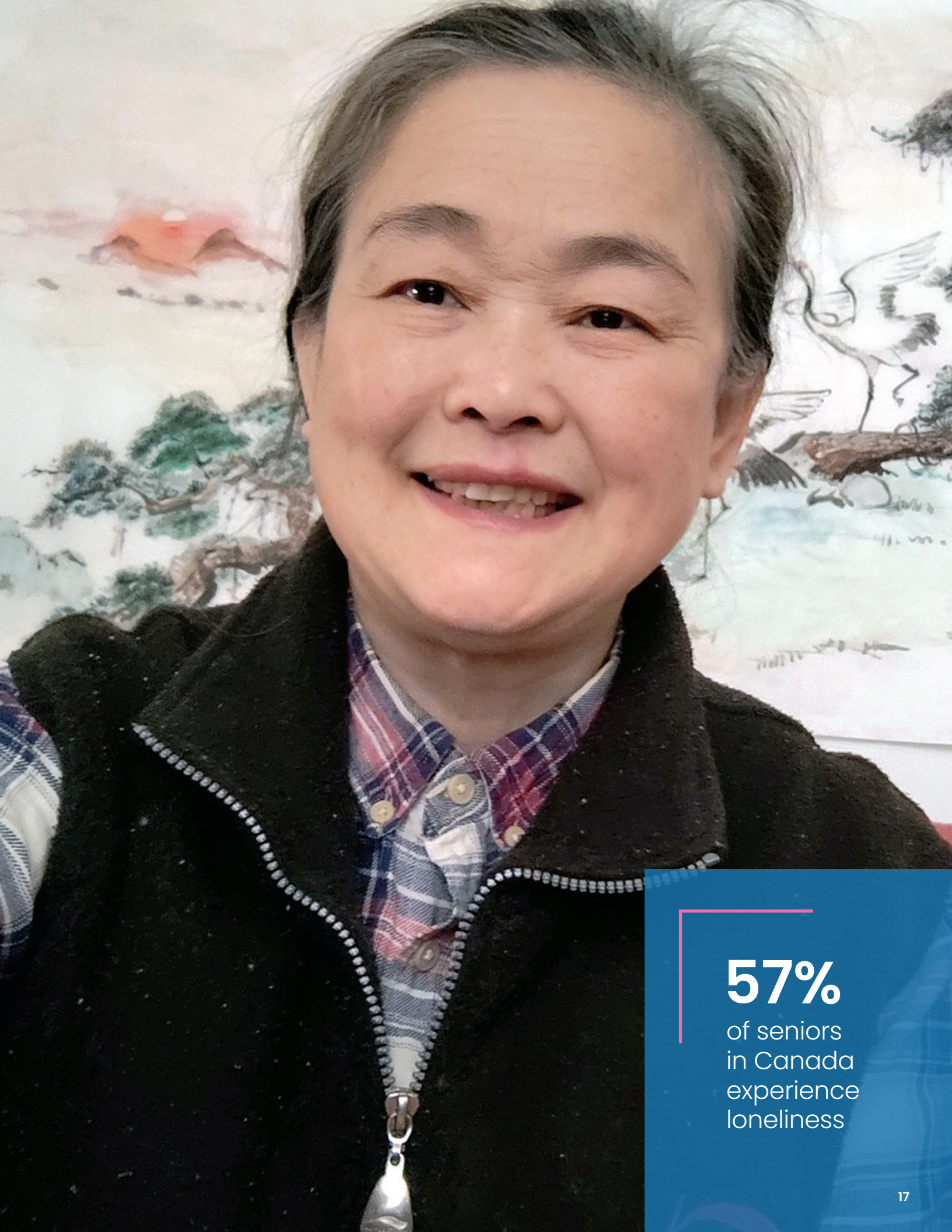
"When staff learned about my background in painting, they asked if I could help with Mid-Autumn Festival decorations. I hadn't been painting recently so was happy to contribute and painted *'Chang'e Flying to the Moon'*. It was really enjoyable and I offered to volunteer to teach Chinese painting classes for seniors at the program.

"Through teaching, I rediscovered my passion for art, and I could see the seniors gaining confidence when they expressed themselves through their artwork. Even when my mother-in-law was in the hospital, I still made time to teach. The enthusiasm of the seniors in the class encouraged me even more. And the staff were very understanding, showing great care and support to everyone, including myself. That meant a lot to me and really strengthened my connection with this community."









57%
of seniors
in Canada
experience
loneliness



Teesdale Food Bank

Securing a future

José joined the Teesdale Food Bank Peer Worker program to help others and himself

Food insecurity is reaching alarming levels. Almost 25% of households in Toronto struggle with food insecurity. Programs like TNGCS' Teesdale Food Bank help with the immediate need. But recently, the Food Bank has started looking at long-term solutions to the double-edged sword of poverty and hunger. One solution is the peer worker program.

Funded by The Ontario Trillium Foundation, the peer program at the Food Bank supports people with lived experience of food insecurity by offering training, employment, and the opportunity to give back to their community. That improves their potential for full-time employment and reduces their need for food banks. For people like José, it's an essential step on his journey.

"I was the caregiver for my mom for 15 years. She needed full-time help and I had to do everything for her. Because of that, I had to go on social assistance. The Food Bank was a big help. Once I was able, I started volunteering there as a way to give back, then signed up to be a peer worker.

"As a peer I got to help others. I've seen a lot of neighbours helping each other out. You notice the sense of community. I want their experience to be a good one when they come into the Food Bank. Most people are down on their luck, and it's difficult – they don't want to be there. But it's good to be met with a smile. Moving forward, I want to become a social worker and help people like I've been doing here."

José's story is just one of the many that highlights the success of peer workers at the Food Bank. In fact, last November, the program was nominated for the Daily Bread Food Bank's Best in Class award for profound community impact.

79,609

meals were provided by the Food Bank to people in the Teesdale community last year

Elm Grove Housing

Stable and secure

Denzel found long-term stability at the Elm Grove residence

The housing affordability crisis in Toronto shows no signs of slowing down. In fact, 40% of renters in the city live in unaffordable housing. At The Neighbourhood Group Community Services, we strive to help residents struggling to pay rent. To bolster that effort, we have partnered with Community Land Trusts, non-profit organizations that secure land for long-term affordable housing through community ownership and decision-making, while providing neighbourhood improvements.

Our latest partnership, with the Parkdale Neighbourhood Land Trust, includes property management of an apartment building on Elm Grove Avenue. Our role at Elm Grove protects housing affordability by preventing evictions among low-income tenants and those living on fixed incomes. More than that, timely repairs and regular maintenance improve the health and safety of residents like Denzel.

"I've lived at Elm Grove for the past three years. Since TNG took over, the changes have been amazing. There've been renovations and upgrades, but the staff really make a difference. They're always there to talk about problems, and are so nice and patient. They really make you feel at home. And the time it takes them to resolve issues is super quick. I can't tell you how much I appreciate that.



"I feel like my life is much more stable living here with such an awesome community. I've found an amazing, peaceful place to live."

Parkdale Neighbourhood Land Trust

40%

of all renters in Toronto live in unaffordable housing

Toronto Complex Behaviour Support Team (TC Best)

Empowerment

Through the Toronto Complex Behaviour Support Team, Mia uses her lived experience to help people in shelters move forward in their lives

"Substance use and homelessness were part of my life. I didn't know why I'd get so unstable and self destruct, then pull myself back together, just to see it happen all over again.

"What really changed my life was being a TNGCS peer worker at a COVID recovery hotel. I knew through my lived experience that systems didn't work for me because they compartmentalized me. People look at the trauma but not at the whole person. But TNGCS takes a different approach. Peers work with people to create awareness and choice. They create an exit door to recreate yourself. That encouraged me to continue my path as a peer worker in hospital emergency rooms, helping people living on the margins get proper care despite overworked clinical teams, and stigma about substance use and homelessness.

"As peers, sometimes all it took was just listening to somebody's story and sharing our own. In that short time, we were able to get information that changed their trajectory of care. That's when the light bulb went off for me. When you can relate to people's pain, you don't judge them, you see them where they are. People get a different kind of energy from that.

"I continued at TNGCS and am now the supervisor of their Toronto Complex Behaviour Support Team (TC Best). The program supports shelter residents' clinical needs through case management and restorative justice, which improves residents' understanding of their behaviour. It shows the impact on others, and that understanding can be used to enhance communication to provide better outcomes. We also help train shelter staff so they can further the restorative justice process.

"Recently, one of our clients was banned from a shelter. But when their staff heard about TC Best, they were willing to readmit him because of the extra support. That never happens. Some residents have been in the system for years, so there are many layers to unpack. But with restorative justice, we can get to it. You can see people just go, 'Wow. You're not going to punish me for these things. You're going to help me get my needs met.'

"It's so exhilarating and really important. You don't always know the impact that you make, but eventually someone says, 'If it wasn't for you, I don't think I'd be alive today. You helped me understand myself and get the care I needed.' For me, that gave me power back. You lose a lot of power and a lot of yourself in substance use. It strips your identity away. You hollow out because your needs aren't met. The real fundamental parts of us that make us want to get up and be part of society are stripped away because of the stigma and society's misconceptions around substance use.

"Working as a peer gave me opportunities and a career path. I remembered myself. I remembered my desires, my creative energy and my higher-than-hope moments. I remembered my aspirations to contribute because that's innately human. We want to contribute and feel important. It doesn't have to be big, just a quiet influence that changes people. And that's what you get if you take the opportunities offered at TNGCS. You'll find ways to change people's lives, and your own. You'll find yourself."



Shelters in Toronto are typically at or above

100% capacity

Thank you for your generosity!

As visionary donors, partners and funders, you bring opportunity and possibility to life. Your kindness helps people improve their lives and the communities in which they live.

We are proud to be a United Way Greater Toronto Anchor Agency! Thank you to all our staff and supporters who donate to United Way Greater Toronto. We are also grateful to the many businesses and non-profits we work with annually through job and community service placements and joint initiatives.

Excellent Neighbours: $50,000+

Daily Bread Food Bank
Freedman Family
Shawn Kimel & Kate Schatzky
The Ontario Trillium Foundation
The Peterson Foundation

Dedicated Neighbours: $10,000 - $49,999

5 Anonymous
Aston Family Foundation
Bruce Blackadar Last Call Fund at Toronto Foundation
CIBC Foundation
Hodgson Family Foundation
Jane Lennox-King
Judy & Alan Broadbent
La Fondation Emmanuelle Gattuso
Lynda Hamilton
Metcalf Foundation
On AG
Pat McNamara
RBC Foundation
Rochelle Rubinstein - Emerald Foundation
Rosemary Chan
Sonia Yung
The Sprott Foundation
The Auxilium Foundation
The Catherine and Maxwell Meighen Foundation
The McLean Foundation
Thunder Fund at the Jewish Foundation of Greater Toronto
Varinder Bhathal

Friendly Neighbours: $1,000 - $9,999

3 Anonymous
Alterna Savings and Credit Union Ltd.
Andrea Boctor
Andrea Rosen
Andrew Gibbons
B & B Hamilton Fund at Toronto Foundation
Beekay Foundation
Bill Sinclair
Bob & Mary Gore
Carla Brown
Carlo Lopapa - Care Management Solutions
Chris Makris
Clayton Gyotoku Fund at Toronto Foundation
Craig Ferguson
Cynthia Bliss
Danforth Morningside Mennonite Church
Daniels HR Corporation
David & Maureen Carter-Whitney
David C. Rich
David Crawford & Julia Holland
David Kinahan & Carolyn Quick
David Reed
Dean Bensics
Deloitte Inc.
Dianne King
Elliot Creager
Erion Insurance Group
Estate of Joan Ridout
Estate of John Fidler
Estate of Robert W. Metcalfe
Recruiting in Motion
Farhan Thawar
Francis Low
Frank Family Foundation
Frank Pagliarello
Friedrichsen Cooper Family Fund at Toronto Foundation
Gloria Jean Thomas
Gordon Hamilton
Grazyna Gryciuk
Gregory Fisher
Harold Durnford Fund at The United Church of Canada Foundation
Helena Friesen
Hitesh & Kimberley A. Patel
Intact Insurance
Jane M. Wilson
Jean Reeves
Joe Bornstein
John Bovos - Akler Browning LLP
John Reid
Jonathan Medline
Joseph Davede
Judith McLean
Kaarina Luoma
Kate Karpinski
Kathleen Riggs
Keith Durrant
Ket Binh Lu
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Mary C. Watson
Matt Broadbent
Maureen C. Atkinson & John C. Williams
Max Beck & Barbara Hall Family Fund at Vancouver Foundation
Michael Craig
Miles Forrester
Miriam Newhouse
Moderna Canada
Nai Shan Fang
Nicolette Agnew-Ogg
Parkdale Roadrunners
Quinn + Partners
RBC Capital Markets
RBC Dominion Securities
Rebecca J. Leigh & Chris G. Tambakis
Reid Rusonik
Richard & Sarah Daniell
Robert Allsopp
Robin A. Green
Romie Villanueva
Rotary Club of East York
Samira Viswanathan

Samuel Kolber Family Foundation
Sarah Doyle
Sarah Peebles
Serena Nudel
Serkan Eskinazi
Shannon Stanojevic
Sheri Ellis
Shumaila Safdar
Signatures Shows Ltd.
St. George's Society of Toronto
Steve Hirshfeld
Steven & Trudi Ford
Susan Loube
The Holgan88 Foundation
The Honourable Donna Dasko
Thomas Keane
Tony Mancini
Torys LLP
WeirFoulds LLP

Caring Neighbours: $100 - $999

12 Anonymous
Abdul Dewji
Adam Smith
Adrianne Gore
Adrien Boutin
Alan Kwok
Aleem Thaver
Alena Ravestein
Alexandra Aylen
Alfan Jetha
Alfredo Hermano
Allan W. & Nadia Hawkins
Allana Carson-Woodley
Allen Kwan
Alphonse Barikage & Zahra Mohamed
Alvin Spaxman
Amana Manori
Amanda Bland
Amanda Capes
Amanuel Melles
Amber Daugherty
Amelia Pereira
Amy Ma
Ana Speranza
Anargyros Marangos
Andrea Kusters
Andrea Nickel
Andrew Boyd
Andrew Milne-Allan
Andrew Pruss
Andrew Townsend
Angelina Taveira
Anh Lan Chau
Ann Graham
Ann Kleiser
Anna Dodd
Anne Archer
Anne Curtis
Anne Fleming
Anne Marie Guchardi
Anne Vranic
Annette Dreidger
Annette Rombeiro
Annie Caldwell
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Qiong Yu Wu
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Ralph Philipps
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Rhonda Singer
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Tomovski Law - Robert Tomovski
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Rono Khan
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Sabah Hassan
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Salima Rawji
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Sandi Kirschner
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Selby Nixon
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Sharmini Fernando
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Shauna Dorskind
Shawn Syms
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Shing Wah Lee
Shirley Goldenberg
Sholeh Popatia
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Tammy & Christophor Chow
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Tatjana Rumjanseva
Teresa Henriques
Terrence Choo-Kang
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Terry Sinclair
Thao Nguyen
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Tony Van Leeuwen
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Toronto Council Fire Native Cultural Centre
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Urwah Zafar
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Yuen Wah Eva Chung
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Yuet Oi Lee
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Yuko Sorano
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Coxwell Pharmacy
Crawford Winter
Cyrus Khory
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Yun Chuen Lee
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Kathleen Scardellato
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Kim Le Chau Lieu
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Lisa Druchok
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Nancy Bell
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Patrick Lacroix
Patrick Riesterer
Paul Palen
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Peter Bruer
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Rebecca Lock
Reid D. Rusonik
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Robert Gore
Rono Khan
Rosemary Chan
Sadie Houston
Sage Whitworth
Saheed Toheer
Sarah Murdoch
Shannon Stanojevic
Sharon Flynn
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Sheri Ellis
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Stephanie Donalds
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Steven & Trudi Ford
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Timothy Johnstone
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Valerie March
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Wendy L. Dicker
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Whitney French
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William Bradley
William MacMillan
Yvonne Chan
Zahra Ebrahim
Zahra Mohamed

We apologize for any errors or omissions in our Donor Roster and respect the wishes of donors requesting anonymity. Please direct any inquiries to 416.925.2103 x1265.

Board of Directors

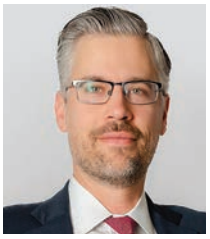
Thank you to our 2025-2026 Board of Directors! Their leadership, compassion and commitment help shape the future of The Neighbourhood Group Community Services by defining the goals of the organization, establishing the strategic plan and setting governance policies. The Board has a profound impact on the lives of people in our community.



Shannon Stanojevic
(Chair)



Alena Ravestein
(Vice-Chair)



Kevin Fisher
Treasurer



Nero Persaud
Secretary



Levi Cooperman



Andrew Gibbons



Jennifer Hartviksen



Rono Khan



Josh Kleiman



Zahra Mohamed



Guilherme Peterson



Adam Starkman



Michael Stuart



Chana Weinstein



Gregory Wilson

A special thank you to Jennifer Hartviksen, Josh Kleiman and Michael Stuart who are leaving the Board of Directors this year and were integral to successfully integrating merged organizations and boards.

Jennifer's contributions were instrumental to the overall structure and health of TNGCS, starting in 2019 when she joined the Board. Since then, she has served as Board Chair, as well as the Chair of the Governance Committee from 2023 to 2025, and was an integral part of the Finance, HR and Quality Committees. Josh also joined the Board in 2019, first serving on the Quality and Governance Committees. In 2023, he became the Board Vice-Chair until 2025. Together, Jennifer and Josh helped guide TNG through the merger with St. Stephen's, as well as the difficulties stemming from the pandemic. Similarly, Michael's influence has been keenly felt on the Neighbourhood Link Homes Board since 2021, and the TNG Board, where he continues to integrate and streamline both Boards.

Thank you to our dedicated volunteers!

Last year,

1,050

amazing volunteers delivered more than

106,000

hours of essential support to our community!

Whether it's helping at our Corner Drop-in or delivering Meals on Wheels, giving time as a Board member, acting as a community mediator, doing community outreach, helping at income tax clinics or mentoring, our volunteers make a huge difference in the lives of vulnerable people in Toronto.



Graham Dudley, Income Tax Clinic volunteer

Volunteer Spotlight

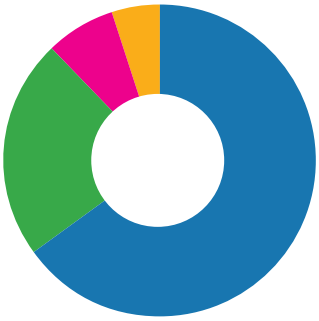
Income Tax Clinics

"At the clinics, I help people, some of whom are navigating income tax returns for the first time. Other people may struggle with language barriers, or the increasing change to online returns instead of paper ones. For them, getting benefits for which they are already entitled, like the GST/HST credit or the Ontario Trillium Benefit (OTB), can be the difference between having to choose between a full month of groceries or making rent. One fellow there is 102. He and his daughter, who's in her eighties, come every year to ensure they get their taxes filed. They are so appreciative and an absolute delight! By helping, I can give him and his family a little more to live on each month."

Statement of Operations and Changes in Fund Balances

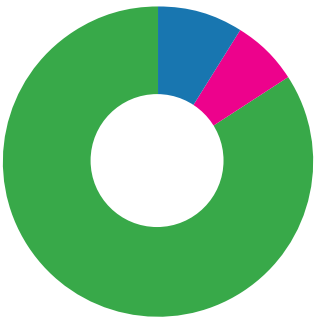
Year ending March 31, 2026

	2025-26
Revenue	
Grants	
Province of Ontario	$ 25,462,926
City of Toronto	19,937,753
Government of Canada	4,988,092
Fees	
Home and Community Care Support Services	$ 8,952,761
Fees from Users	6,281,487
United Way	1,381,591
Other	
Partner Agencies	$ 3,850,868
Trustee Funds	2,562,834
City of Toronto	2,409,698
Donations and Fundraising Events	1,361,439
Investment	298,081
Amortization of Deferred Capital Contributions	108,628
Total Revenues	**$ 77,596,158**
Expenditures	
Wages	$ 49,208,044
Benefits	9,677,776
Occupancy Costs	5,898,938
Program Expenses	4,740,298
Purchased Services	3,123,485
Office and General	1,533,883
Food Services	1,385,871
Amortization	775,475
Employer Wage Subsidy	595,132
Travel	350,026
Promotion and Publicity	202,610
Total Expenditures	**$ 77,491,538**
Surplus of Revenues over Expenditures for the year	**$ 104,620**



Revenue

- **65%** Government
- **23%** Fees
- **7%** Donations & United Way
- **5%** Partner Agencies



Expenditures

- **9%** Building Costs
- **7%** Administration
- **84%** Direct Program Costs

TNG
Community Services

Our Locations:



TNG
Community Services

349 Ontario Street
Toronto, ON M5A 2V8
416.925.2103 | info@TNGCS.org
www.TNGcommunityTO.org
Charitable Registration: 106887284RR0002

@TNGcommunityTO